## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| APPLICANT:     | ROBERT KOCH  | )                                 |
|----------------|--|-----------------------------------|
| SERIAL NUMBER: | 10/666,512   | ) Group Art Unit:<br>) 2644       |
| FILED:         | September 18, 2003   | ) Examiner:<br>) Deane Jr., W. J. |
| FOR:           | METHOD, SYSTEM, AND STORAGE<br>MEDIUM FOR PROVIDING<br>AUTOMATED CALL ACKNOWLEDG-<br>MENT SERVICES | ) Confirmation No<br>) 9183       |

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## RESPONSE TO OFFICE ACTION

Applicant respectfully requests consideration of the following amendments and remarks contained herein in response to the Office Action mailed January 10, 2008. Applicant respectfully submits that the amendments and remarks contained herein place the application in condition for allowance.